

*“It was so rough in the beginning. Looking back, we know we couldn't have done this alone. No parent should be alone at such a painful and heart-wrenching time.”*

—FATHER

## Palliative and Hospice Care

Palliative and hospice care is a philosophy of care that includes pain management and symptom control for the patient, while focusing on emotional and spiritual support for families.

## Paying for Services

Hospice of the Western Reserve is a nonprofit organization, providing services to a nine county area in Northern Ohio. Most services are covered by private insurance or Medicare/Medicaid. Donations and grants also help us provide un-reimbursed services.

Our team can meet with patients and families to discuss financial options such as payment plans, if necessary.

**A REFERRAL TO THE PEDIATRIC PALLIATIVE CARE** program can be made by anyone, including a family member, friend or healthcare professional, by calling 216.916.5520. A member of the team will return the call the same day.



**OUR MISSION**  
Hospice of the Western Reserve provides palliative and end-of-life care, caregiver support, and bereavement services throughout Northern Ohio. In celebration of the individual worth of each life, we strive to relieve suffering, enhance comfort, promote quality of life, foster choice in end-of-life care, and support effective grieving.

*Serving the Northern Ohio counties of Ashtabula, Cuyahoga, Geauga, Lake, Lorain, Medina, Portage, Summit and Stark.*

Hospice Resale Shop in Lyndhurst  
Life's Treasures Thrift Shop in Medina

800.707.8922 | [hospicewr.org](http://hospicewr.org)



 HOSPICE OF THE WESTERN RESERVE

# Pediatric Palliative Care Program



800.707.8922 | [hospicewr.org](http://hospicewr.org)

# Caring Hands, Open Hearts

## WHEN A CHILD HAS BEEN DIAGNOSED

with a life-threatening or chronic illness, decision making can feel overwhelming. Let our pediatric palliative care team offer its support.

Our specialized team will fully focus on easing your child's pain, fulfilling their desires and tending to their comfort. Our program compliments other treatment options, including curative care.

We can't give a family its "normal" back, but we can help restore some balance and normalcy to daily life.



“The art therapist was so inspiring. *She helped our son communicate some deep and touching feelings. We cherish his paintings and drawings.* It gave us such a sense of completion.”

—MOTHER

## How We Help Families

- ◆ Your family does not have to give up other care options to use our pediatric team - we collaborate with all other practitioners
- ◆ An individual care plan is created for the child and family, describing goals of care
- ◆ On-call phone support 24-hours-a-day, seven-days-a-week
- ◆ Medications and medical supplies are delivered to the family's home
- ◆ Family members, including siblings and grandparents, receive emotional support and spiritual guidance
- ◆ We can assist in navigating the healthcare system, accessing benefits and community services

## Additional Services

- ◆ Three conveniently located in-patient units – Cleveland/Euclid, Westlake and Medina – accommodate pediatric patients, two offer special play areas for patients and siblings and large suites for families.
- ◆ Trained volunteers offer short-term rest and relief (referred to as respite), providing the caregiver a much-needed break or time to participate in normal daily activities.
- ◆ We can help a child's dreams come true through Moments to Remember, a volunteer program that grants wishes.

## Our Pediatric Team

Each family in the pediatric program is followed by a specialized hospice pediatric team. The team follows the patient, no matter where care is given – in the hospital, home or at one of our in-patient units.

### Consulting Pediatric Medical Director, Team Physician or Nurse Practitioner

provides guidance to the team on pain and symptom management, ethical dilemmas and decision making.

**Pediatric Nurse** visits the child regularly and provides specialized instructions to the family.

**Pediatric Social Worker** focuses on promoting normal childhood development, counsels the family and identifies important community resources to assist with legal and financial needs.

**Nursing Assistant** provides personal care and support.

**Spiritual Care Coordinator** offers guidance in the search for meaning, spiritual strength and peace.

**Expressive Therapists** use art and music to help the child and loved ones express feelings and create legacy projects together.

**Pediatric Bereavement Coordinator** guides parents, siblings and other family members through feelings associated with grief and loss.

**Trained Volunteers** provide supportive visits and companionship, as well as respite for the family.