

## HEALING *support*

Family and friends will experience a variety of grief reactions after the death of a loved one. We offer bereavement services to our hospice families for more than a year after the death. These services include one-on-one support through visits and phone calls, specialty support groups, memorial services and educational programs.

## WHAT WE DO *for you*

- *Call your insurance company and/or VA*
- *Contact your physician*
- *Make regular visits*
- *Offer support for loved ones*
- *Ease pain with palliative care*
- *Give peace of mind*

If you are unsure, call for a hospice assessment. If possible, have some of this information available: name and birth date of patient; insurance information; physician's name; and where the patient currently lives.

## ADVANCE CARE *planning*

Talking about how we want to live as we approach death will ease the strain for loved ones. When formulating your end-of-life plans, such as a Living Will or Power of Attorney for Health Care, call Hospice of the Western Reserve for information. Advance Care Planning documents can be found on our website, [hospicewr.org](http://hospicewr.org).

Call upon diagnosis of a serious or terminal illness to benefit from the full realm of our services.



**HOSPICE  
OF THE  
WESTERN  
RESERVE**

### OUR MISSION

Hospice of the Western Reserve provides palliative end-of-life care, caregiver support, and bereavement services throughout Northern Ohio.

In celebration of the individual worth of each life, we strive to relieve suffering, enhance comfort, promote quality of life, foster choice in end-of-life care, and support effective grieving.

17876 St. Clair Avenue  
Cleveland, OH 44110-2602

*Serving Ashtabula, Cuyahoga, Geauga, Lake,  
Lorain and Summit Counties with offices throughout.*

Hospice Resale Shop in Lyndhurst

800.707.8922 | [hospicewr.org](http://hospicewr.org)

Certified Medicare/Medicaid Hospice, Licensed in Ohio  
Joint Commission on Accreditation of Healthcare Organizations

# A Companion Guide When Facing a Serious Illness



**HOSPICE  
OF THE  
WESTERN  
RESERVE**

# *Hospice of the Western Reserve Supports Your Choices With Dignity and Respect.*

*As a leader in the community,  
Hospice of the Western Reserve  
addresses the physical and  
emotional needs of patients who  
are seriously ill, as well as their  
families and caregivers.*



While the end of life is a natural and expected part of living, support is available through Hospice of the Western Reserve to provide comfort. Hospice does not seek to hasten or postpone death, however, studies show that people who receive hospice care live longer, even experiencing joy in the final stage of life. Care should be sought sooner rather than later in the course of a serious or terminal illness—not just the last days or weeks of life—to benefit from the full realm of services including:

- *24-hour telephone access to services and support*
- *Medical equipment, tests, procedures, medications and treatments necessary to make our patients comfortable*
- *Nursing care, instruction and support for caregivers and loved ones*
- *Pain and symptom management*
- *Professional counseling and social work services*
- *Expressive therapies including art and music therapy for patients and family members*
- *Massage therapy for patients and family members*
- *State-tested nursing assistants to help with personal care*
- *Volunteer supportive visits*
- *Spiritual care*
- *Palliative care/services for those not ready for hospice care*

## **CRITERIA for hospice care**

Anyone can make a referral to Hospice of the Western Reserve. Criteria for patients to be admitted is:

- *Patient of any age*
- *Any serious or terminal illness, not just cancer*
- *Physician believes that the patient's life expectancy is months rather than years*
- *Patient desires hospice care*



## **CARE anywhere**

While most care is provided in a patient's own home, Hospice of the Western Reserve also provides services in long-term care facilities, such as nursing homes and group homes. We are able to serve patients who have been admitted to an in-patient hospice unit in hospitals, nursing facilities and correctional facilities. Patients with no caregiver, or whose family cannot care for them at home, may have the option of staying in the home-like environment of Hospice House, our residential facility overlooking Lake Erie. Plans to build a Hospice House in western Cuyahoga County are in development.

Services are available to people of all ages, including children, with a limited life expectancy resulting from any illness. In addition, we have extensive education in these areas:

- *AIDS*
- *Cardiopulmonary Disease*
- *Dementia*
- *Heart Disease*
- *Perinatal*
- *Renal*
- *Veterans*
- *Geriatrics*
- *Palliative Care*

## **COMPASSION for all**

Most services are covered by private insurance, Medicare/Medicaid. Donations and grants help us to care for patients and their families regardless of their ability to pay.