



IPU visitation policy

This visitation policy has been established to protect our patients, staff and visitors and comply with the State of Ohio's mandate to maintain social/physical distancing.

- Six designated adult visitors (over 18 years old) are permitted to visit **daily two at a time** in blocks of time (schedule will be determined by the patient's family). Additional visitation must be done via FaceTime, Skype or phone calls. Four immediate family members may visit at the same time during the patient's last 24 hours
- All visitors must present picture IDs when signing in at the reception desk
- All visitors will be screened prior to visiting, including having their temperature taken and answer symptom/exposure questions. Visitors with temperatures of 99.5 F or above and those that screen positive for symptoms or exposure may not visit. Note: Window visitors will not be required to have their temperature taken
- All visitors must continuously wear masks while in the facility for the duration of their visit. Masks must be maintained until the patient is discharged. Surgical/procedure or cloth masks are acceptable. Visitors will be asked to bring masks. If a visitor does not have access to a mask one may be provided
- Visitors must remain in the patient's room unless staff request otherwise, to access the vending machines or use a public restroom if the patient restroom cannot be used. Visitors will be asked to sit on the side of the bed nearest the building's exterior
- Visitors must use hand sanitizer prior to proceeding to the patient's room and each time they enter and exit the patient's room
- Window visiting will be permitted. Scheduled window visiting is limited to five visitors and permitted for two hours between 10 a.m. to noon or 5 to 7 p.m.
 - One designated family member will be responsible for coordinating window visits
 - Designated family member will notify secretary of times visitors are expected
 - Patient care needs will take priority over visitation and at the discretion of the nurse
 - Communication between window visitors and patient to be done via phone
 - Designated family member will review with visitors the following:
 - Dates and times they may visit
 - They must park in visitor parking areas
 - They must always remain masked while they are on campus
 - They must maintain social distancing of at least six feet from any other people on campus
 - Patient room doors and windows will remain closed and locked for the duration of the visit and window visitors will communicate via phone
 - Visitors will behave in a manner that is respectful of the grounds, environment and other patients/visitors
 - Limited outdoor seating is available. Visitors should bring folding chairs if desired
 - Signage may not be attached to the building or landscaping. All signage and trash are to be removed from premises at the conclusion of the visit
- Designated family member will provide directions to exterior of patient's room. Maps will be available for assistance

- David Simpson Hospice House courtyard facing rooms: Visitors will proceed directly through the entrance doors to the side of the main entrance and through the courtyard doors directly across the Gallery Walk
- Ames Family Hospice House interior courtyard room doors: Alternate exterior facing room will be provided for window visits
- Visitors may not enter or exit through patient room doors or any other exterior door. They must enter and exit through the main entrance only
- If a patient meets the case definition for COVID-19 and/or tests positive for the virus, no further in-person visitation will be permitted except during the patient's last 24 hours. At that time, two visitors will be allowed. Visitors will be required to wear isolation gowns, face shields, masks and gloves. In-person visits may not be longer than 30 minutes and visitors must always remain six feet away from the patient. Additional visitation may be done via FaceTime, Skype or phone calls. If the patient tests negative for COVID-19 standard visitation may resume
- For patients that are clinically assessed to be low risk for COVID-19 but testing is warranted, two designated visitors will be permitted while test results are pending. Visitors will be required to mask and maintain social distancing of at least six feet. If test results are negative, standard visitation may begin. If test results are positive, the visitation restrictions noted above will be in effect
- For patients clinically assessed to be high risk for COVID-19 and testing is warranted, visitation will be restricted until testing is completed. If test results are negative, standard visitation may begin. If test results are positive, then the visitation restrictions noted above will be in effect
- Clergy may visit a patient in person once. Other visits may be done via FaceTime, Skype, phone calls or window visits. All visitor requirements – including masking and screening – will apply to visiting clergy

Patients whose visitors do not comply with this policy will not be permitted further in-person or window visits. If necessary, security will be called to enforce this policy and/or remove visitors from the facility.

Please help us follow COVID-19 precautions for the safety of your loved one, family and our staff.