



PUBLIC NOTICE

Joint Commission Accreditation Survey Update – October 20, 2020

The Joint Commission conducts accreditation surveys of Western Reserve Care Solutions' facilities on an unannounced basis. The purpose of the survey is to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results are used to determine whether, and the conditions under which, accreditation should be awarded to the organization.

Joint Commission standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters is encouraged to contact the organization's management. If the concerns in question cannot be resolved at this level, please contact the Joint Commission field representative. Information presented will be carefully evaluated for relevance to the accreditation process. Information about such matters must be made in writing and must also indicate the nature of the concerns.

Such requests should be addressed to:

- www.jointcommission.org using the "Report a Patient Safety Event" link in the "Action Center" on the homepage of the website
- Fax to 630.792.5636
- Mail to: The Office of Quality and Patient Safety (OQPS), The Joint Commission, One Renaissance Boulevard, Oakbrook Terrace, IL 60181

This notice is posted in accordance with The Joint Commission's requirements.

The Joint Commission will be onsite conducting an unannounced survey October 20 – 23, 2020.